



College of Professional Studies

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June 18th, 2021

To Whom it may concern:

Zena McCartney has been a candidate for the Masters of Health Administration program at National University since August 2020. As the program director and mentor to Ms. McCartney, I have seen her grow throughout her academic career. Before she started at National University Ms. McCartney reached out to ask questions about the program. She came prepared with intelligent questions regarding the master's program. As I have met more often with Ms. McCartney she has begun to develop her strategic planning skills for a career in medical management. With my recommendation, she has become a graduate student liaison to the American College of Health Care Executives where she provides student members access to the healthcare industry through professional development events, networking, and educational opportunities. Ms. McCartney has also been highly regarded in all her classes, with promising feedback from academic professors on her exceptional standards of work. Lastly, Ms. McCartney through performing the DISC assessment with my guidance has been able to pinpoint her leadership style as consistent, enthusiastic, creative, and collaborative.

I am confident in Ms. McCartney that she will have a successful career and I highly recommend her for your fellowship role as she creates her leadership style through compassion, diligence, organization, and a positive attitude.

Sincerely,

A handwritten signature in black ink, appearing to read "La Don Jones", written over a horizontal line.

La Don Jones , PhD, MSHA, RN

Associate Professor and Program Director

National University

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